

# JASPER MOUNTAIN

*Hope for Children & Families*

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SAFE Center ♦ 89124 Marcola Road, Springfield, OR 97478 ♦ (541) 741-7402 Fax (541) 726-9869

July 8, 2011

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Marlene Dortch  
Federal Communications Commission  
445 12<sup>th</sup> St., SW  
Washington, DC 20554

RE: **Connect America Fund**, WC Docket No. 10-90, **A National Broadband Plan for Our Future**, GN Docket No. 09-51, **High-Cost Universal Service Support**, WC Docket No. 05-337

Dear Ms. Dortch,

Jasper Mountain is a unique organization. Based in Jasper and Springfield, Oregon, it is a treatment facility for traumatized and abused children ages 3 - 13. Since 1982, we have been growing and learning along with the children and families we serve. We work to bring healing one child and one family at a time.

Jasper Mountain provides a continuum of programs that meet the needs of emotionally disturbed children and their families. Services include an intensive residential treatment program, a therapeutic school, a short-term residential assessment and evaluation center, a treatment foster care program, community based wraparound program and crisis response services. Overcoming the challenges these children and their families face requires constant and collaborative communication. It takes more than one person to help a child or family who is in need of help. Some of our clients have come from as far as Alaska, Florida and Hawaii. How to communicate cost effectively, with more than one person who is in a different state or part of the state, has posed a challenge for us. As a non-profit organization, we want to minimize all expenses wherever we can in order to use a funding to help more families, as well as the cost for families to remain in close communication without traveling every month.

We have found a solution through the use of free conferencing services. It has proven to be a tremendously valuable tool to help us and the families to stay in touch and obtain family therapy services. As the Federal Communications



Commission considers rules which may eliminate these services, I hope you will consider how non-profits such as Jasper Mountain use it.

Sincerely,

A handwritten signature in cursive script, reading "Donald Landauer".

Donald Landauer  
Chief Financial Officer  
Jasper Mountain

cc: Chairman Julius Genachowski  
Commissioner Michael J. Copps  
Commissioner Robert M. McDowell  
Commissioner Mignon Clyburn